



TICKET FREQUENTLY ASKED QUESTIONS (FAQ's)

CLEAR BAG POLICY

Since our event takes place within the Nissan Stadium “Campus”, the Music City Grand Prix will enforce a Clear Bag Policy. Here’s how the Clear Bag Policy works.

What type of Clear Bag can I bring?

Clear bags must be 12" x 12" x 6" or smaller.

All styles of clear bags are acceptable as long as they are 12" x 12" x 6" or smaller. This includes clear cinch sacks, clear diaper bags, gallon ziploc bags, etc. Guests will not be allowed to empty and collapse a non-approved bag into a clear bag.

Are Non-Clear Bags allowed?

Non-transparent bags must be 4.5" x 6.5" or smaller, even if you are placing it inside your larger clear bag.

Please Note: Non-transparent bags (4.5" x 6.5" or smaller) are still subject to inspection by security personnel at the gates.

For more information <https://nissanstadium.com/stadium-policies/>

MUSIC CITY GRAND PRIX LOGISTICS

Where is the Music City Grand Prix held?

The Music City Grand Prix is held at Nissan Stadium, home of the Tennessee Titans (NFL), adjacent to downtown Nashville.

When is the Music City Grand Prix?

The event takes place August 6-8, 2021 featuring the NTT IndyCar Series, GT America Series and Trans Am Series.

Where do we park?

There are parking maps on musiccitygp.com which show available parking for the event weekend that can be purchased when making your ticket purchase.

Parking in downtown Nashville and walking across the John Seigenthaler Pedestrian Bridge is highly recommended.

Rideshare drop-off and pick-up locations are as follows:

Northside of Nissan Stadium – on Woodland Street Bridge at South 1st Street – use for entry at Track Gates 3 & 4 (Grandstands 1, 2, 3, 8, 9, 10 and the Eastside Club)

Southside of Nissan Stadium – on Crutcher at South 2nd Street – use for entry at Track Gate 2 (Grandstands 4, 5, 6, 7 and the Starting Line Club)

Bike rack parking is available by Track Gates 2, 3 and 4.

Where do we stay?

The Music City Grand Prix has multiple hotel partners. Go to the musiccitygp.com “About Page” (planning your visit) and click the “book a hotel” link.

If you choose a track side, all-inclusive package at either the La Quinta Hotel or the Quality Inn, there will be 24hr access for hotel guests via the corner of Woodland St. and Interstate Drive.

PURCHASING TICKETS

How do I contact the Ticket Office and purchase tickets?

Tickets can be purchased by phone at 615-565-4650 or musiccitygp.com/tickets.

Questions can be emailed to ticketsales@titans.nfl.com or tickets@musiccitygp.com or you can reach a representative at 615-565-4650.

What are the various ticket packages I can purchase online or on the phone?

We have four ticket types that are available. Below are the types and descriptions:

1. Eastside Club Ticket Package – located inside the East Club of Nissan Stadium – includes all-inclusive gourmet food and drinks (beer, wine, soft drinks, and water), 3 day Paddock Pass, air conditioning/private restrooms and indoor/outdoor viewing options to experience the thrilling views of Pit Road and the Race Track.
2. 3-Day Reserved Grandstand Ticket– reserved grandstand seat for all three days of the event.
3. 3-Day General Admission Ticket– allows entry for all three days of the event.
4. Starting Line Club – is a three-day add-on to either your 3-Day Reserved Grandstand Ticket or 3-Day General Admission Ticket. Includes stadium food and beer, wine, soft drinks and water as well shaded eating areas and VIP Restrooms.
5. COMBO Ticket Package – includes a 3-Day General Admission Ticket and Starting Line Club access all three days.

What credit cards are accepted?

MasterCard, Visa, American Express and Discover

Debit cards linked to Visa and MasterCard are also accepted.

Can I pay by check?

NO. We only accept credit or debit cards for online, phone and box office payments.

Do children need a ticket?

YES. A ticket is required to occupy a reserved seat in the Grandstands. Children 2 years & under are admitted free of charge when seated on a parent's lap.

Where do we sit if we purchased a general admission ticket?

General Admission tickets provide gate admission and access to the Fan Zone, Family Fun Zone, Nissan Stadium Concourse, and various entertainment areas on the grounds but **DO NOT** provide Grandstand, East Club or Starting Line Club access.

General Admission viewing areas will be limited to trackside areas where grandstands do not exist and viewing areas on the first level of pedestrian ramps at Nissan Stadium.

Is there wheelchair accessible seating?

Each grandstand (or designated stand in a group of grandstands) is wheelchair accessible. Companion seating is available in all grandstands when an accessible ticket is purchased. Wheelchair accessible seating is Row A in each designated grandstand.

Can I purchase a Paddock Pass?

3-Day Paddock Passes (to the IndyCar Paddock) will not be sold individually due to space limitations. The best way to gain access to the IndyCar Paddock is to:

- Purchase a Founders Club Membership. Information can be found at: <https://musiccitygp.com/membership>
- Purchasing East Club tickets will also grant Paddock access all three days

Free Paddock access is granted to the GT America and Trans Am paddocks for all fans.

Can I purchase Single Day tickets?

Single-Day General Admission tickets will go on sale early this summer (if available).

Single-Day Reserved Grandstand tickets will go on sale early this summer (if available). If all seats are sold as 3-day Reserved Grandstand Tickets, no single-day Reserved Grandstand Tickets will be sold.

MOBILE TICKETS

The Tennessee Titans are our ticketing partner for the Music City Grand Prix. All MCGP tickets will be mobile and located in your My Titans Account. You will be asked to create a My Titans Account when you purchase tickets if one doesn't already exist.

When will I receive my tickets?

Tickets will be available/visible on My Titans Account (or via Titans App) no later than June 1.

How do I receive my tickets if I do not have a Mobile Device?

Tickets may be picked up at the MCGP Ticket Trailer – 127 3rd Avenue South – in the parking lot adjacent to Johnny Cash's Kitchen & Saloon across from the base of the Pedestrian Bridge (limited complimentary parking available).

Tickets are held under the last name of the party who is listed on the account. Tickets cannot be released to a party other than the name listed on the account. Photo ID is required to pick up tickets.

There are no cancellations of pre-purchased tickets and no refunds of unclaimed Will Call tickets.

Can I leave a ticket for someone to be picked up if they do not have a Mobile Device?

The Music City Grand Prix will accept third party Will Call. We will not be held responsible for package contents or non-receipt of package. Envelope should be clearly marked with the last name, and first name of the person picking up the package.

Please be sure to instruct your guest to go to the Will Call Window at the MCGP Ticket Trailer – 127 3rd Avenue South – in the parking lot adjacent to Johnny Cash's Kitchen & Saloon across from the base of the Pedestrian Bridge (limited complimentary parking available). Photo ID is required for pick up.

RESERVED GRANDSTAND SEATS

How are the grandstands numbered?

Grandstands are lettered from the bottom row up. The first row is the bottom row in every grandstand and labeled Row A (this is the ADA row in grandstands with ADA seating).

The sections number from left to right; Section 1 would be on the left if you are standing in front of the grandstand looking at it. The seats are also numbered from left to right.

Refer to the Grandstand Section map for a visual lay out of the grandstands and a grandstand location.

MISCELLANEOUS

Are there any restrictions as to what can be brought into the venue?

- Cameras are allowed (no long or detachable lenses). Video recording devices are NOT permitted.
- Food and beverages cannot be brought inside the gates.
- Empty soft plastic water bottles are fine (refilling stations will be available) – one per guest.
- Alcoholic beverages cannot be brought inside the gates.
- All bags are subject to search.
- Umbrellas are permitted through the admission gates but cannot be opened in Grandstands.
- Collapsible strollers (with a collapsed diameter not exceeding 25.5 cm/10 in and a length not exceeding 92 cm/36 in) are permitted through the admission gates but cannot be used in grandstands.

The following items are NOT permitted through admission gates: ladders, scaffolding or other structures, lawn chairs, coolers, firearms or other weapons, drones, bicycles, roller blades, non-collapsible large strollers, and wagons.

Pets other than disability assistance dogs are NOT permitted.

Is there anything else I need to know?

- All racing events are rain or shine. No exchanges or rain checks.
- All sales are final. No money refunded.
- Participation in racing events as a spectator is at ticket-holders own risk.
- Tickets and other admissions materials may not be used for advertising, promotions (including contests and sweepstakes) or other trade purposes, without the prior express written consent of Music City Grand Prix.
- Tickets obtained from sources other than Music City Grand Prix may be lost, stolen or counterfeit and in such cases will not be honored.
- Tickets may not be resold on the premises.
- Patrons may exit and re-enter the venue; your mobile ticket must be scanned when exiting to permit re-entry.
- Ample restroom facilities, handwashing stations and cooling zones will be located throughout the campus.

-Fan safety is critical. MCGP will be in direct contact with Metro Government/Health Department and in conjunction with Nissan Stadium Management will implement and enforce health and safety guidelines at a date much closer to the event.